

AI powered ITSM

**Imagine:**

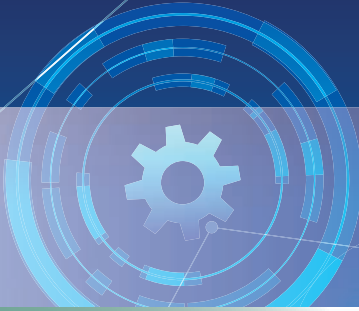
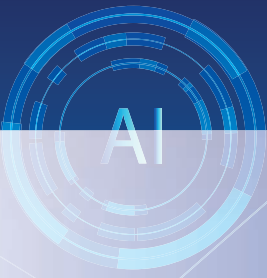
**The IT service management  
runs all by itself.**

**No wishful thinking, but ser-  
vice automation with SysAid.**



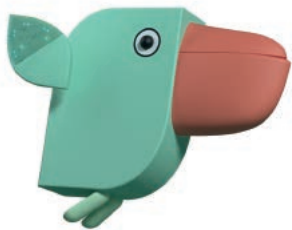
**CONSIST**

**SysAid** Authorized  
Partner



## What is SysAid?

SysAid has the mission to liberate organizations and leads them on a transformative journey toward AI-driven organizational processes and services. The platform orchestrates service management across the organization. Questions are answered, requests met, and issues resolved almost instantaneously, with zero setup required. With SysAid, IT pros and service management leaders become pioneers, enabling productivity to thrive. Now employees can do what they're meant to do. And organizations? They're free to fulfill their purpose.



## Multiple award-winning



## Top features of SysAid

### AI

#### SysAid Copilot

Deliver conversational support to end-users, enables them to self-resolve issues 24/7 and free admins from repetitive tickets.



#### Self-service portal

Allow end users to submit tickets, engage in chat, track ticket history, and use the knowledge base to perform self-service actions.



#### Digital workflows

Easily build and modify workflows with an intuitive drag-and-drop interface, in order to drive business impact across more areas of your organization.